Community Driven Governance Workshop Schedule

November 12th
8am - 2:30pm PST // 11am - 5:30pm EST

8:00 - 8:30 PST / 11:00 - 11:30 EST: Welcome, Opening Remarks, Setting the Stage

> *Caroline Sarnoff, Sudhir Venkatesh, and Joseph Seering offer a welcome and set the stage for the day's discussions.*

8:30 - 9:30 / 11:30 - 12:30: Platform-Member Collaboration

> *Three presentations on work being conducted by platform operators to collaborate directly with their community members.*
> - *Michael Swenson, Discord: "Building a Moderator Education Ecosystem"*
> - *Patrick Earley, Wikimedia: "Collaborative Policy: Building a Universal Code of Conduct with Wikimedians"*
> - *Sudhir Venkatesh, Columbia: "Twitter's Birdwatch Experiment & the Sociology of Online Moderation"*

9:30 - 9:45 / 12:30 - 12:45: Break

9:45 - 10:30 / 12:45 - 1:30: Fireside Chat with Moderators

> *Sarah Gilbert leads a Q&A with moderators of various online communities.*

10:30 - 11:30 / 1:30 - 2:30: Master Class with Dacher Keltner *

> *Dacher Keltner is a psychologist who studies how emotions like awe, compassion, desire, and pride shape the individual's relationships as well as how individuals gain and lose power, status, and influence over others. He'll share some of his work, followed by a discussion contextualizing his work within online community governance.*

11:30 - 11:40 / 2:30 - 2:40: Break

11:40 - 12:30 / 2:40 - 3:30: Governance Structures and Tools in Online Communities

> *Two presentations unpacking the relationship between the tools and structure of a platform and its effect on a community's ability to govern.*
> - *Nathan Schneider, CU Boulder, and Amy Zhang, Univ of Washington: "Modular Politics: Toward a Governance Layer for Online Communities"*
> - *Joseph Seering, Stanford: "Bounded Autonomy: A Framework for Integrating Volunteer Moderators into Platform Governance Processes"*
> - *Discussant: Kate Klonic, St. John's University*

12:30 - 1:00 / 3:30 - 4:00: Break

1:00 - 1:50 / 4:00 - 4:50: Restorative Justice in Online Governance

> *While many platforms have taken a punitive approach towards deterrence, community driven governance provides spaces to rethink how to address harms.*
> - *Sijia Xiao, Berkeley: "Understanding Adolescents' Needs for Addressing Online Harm: A Restorative Justice Lens"*
> - *Amy Hasinoff, University of Colorado Denver: "Restoring Justice and Transforming Communities: Speculative Futures for Online Moderation"*
> - *Discussant: Sarita Schoenebeck, University of Michigan*

1:50 - 2:30 / 4:50 - 5:30: Breakouts for Thoughts, Open Questions, and Charting Future Research

> *As we close the day, we are leaving time to break out to reflect on the day's presentations, discuss open questions, and chart out future research. One such room will include a presentation from Nathan Matias about future research for his lab on end-to-end encryption in content moderation.*

Community Driven Governance Workshop Presenters

Joseph Seering:

Joseph Seering is a postdoctoral scholar in Computer Science at Stanford University and an affiliated fellow at the Human-centered AI Institute. His work focuses on the social and organizational dynamics of moderation systems on online social platforms, exploring ways in which users' self-governance behaviors can be strengthened. His work begins with empirical analyses to understand community behaviors and challenges, and he translates the resulting findings into the design and development of new systems.

Michael Swenson:

Michael Swenson is part of the Community Moderation & Policy team at Discord. Swenson's work focuses on building the moderator ecosystem and facilitating safer communities.

Patrick Earley:

Patrick Earley (he/his) is the Lead Policy Manager for the Trust & Safety Policy team at the Wikimedia Foundation. His work there has centered on trust and safety, anti-harassment, and community health initiatives for the Wikimedia community since 2014. He has been a volunteer editor and administrator on the English Wikipedia since 2008. Patrick is based in British Columbia, Canada.

Sudhir Venkatesh:

Sudhir Venkatesh is William B. Ransford Professor of Sociology, and the Committee on Global Thought, at Columbia University in the City of New York. He is on the executive committee of the Justice Collaboratory and is a Faculty Director of the JC's Social Media Governance Initiative.

Sarah Gilbert:

Dr. Sarah Gilbert (she/her/hers) is a postdoctoral associate at the University of Maryland College Park and holds a PhD in Library and Information Studies from the University of British Columbia. She studies policies and practices that make online communities healthier, including topics like what influences participation, how people learn in online communities, and how volunteer moderators' labor impacts community governance.

Dacher Keltner:

Dacher Keltner is a professor of psychology at the University of California, Berkeley, and the founding director of the university's [Greater Good Science Center](). Keltner has conducted groundbreaking research on understanding how emotions, such as awe, compassion, desire, and pride, shape the individual's relationships, physical environment, and sources of pleasure. His work also looks at power and the way we gain and lose influence over others, theorizing that elevated power leads to behavioral disinhibition and reduced vigilance. He is the author of the best-selling books [Born to Be Good]() and [The Power Paradox](), and a co-editor of the anthology [The Compassionate Instinct]().

Nathan Schneider:

Nathan Schneider is an assistant professor of media studies at the University of Colorado Boulder, where he leads the [Media Enterprise Design Lab](). His most recent book is [Everything for Everyone: The Radical Tradition that Is Shaping the Next Economy]().

Amy Zhang

Amy Zhang is an assistant professor at the University of Washington Allen School of Computer Science & Engineering, where she leads the [Social Futures Lab](#), focused on reimagining social and collaborative systems to empower people and improve society.

Kate Klonick:

Kate Klonick is an Assistant Professor at the St. John's University School of Law. Klonick's research centers on law and technology, using cognitive and social psychology as a framework. That has led to study in the areas of decision making, intellectual property, property, communications torts, norms, shaming, and governance. It has also led to interest in robotics, artificial intelligence, and Internet law. Most recently she has been studying and writing about private Internet platforms and how they govern online speech.

Sijia Xiao:

Sijia Xiao is a third year PhD student at the School of Information, UC Berkeley. She is co-advised by Niloufar Salehi and Coye Cheshire. Her research focuses on human-computer interaction and social computing. Recently, she has been working on issues related to online governance and online harassment. She is particularly interested in how alternative justice frameworks such as restorative justice and transformative justice may apply to those issues.

Amy Hasinoff:

Dr. Hasinoff studies gender and sexuality in the context of new media. She uses media and cultural studies methodologies to investigate how we think about new media and how those ideas affect the way we develop, use, and regulate communication technologies. Her book, Sexting panic: Rethinking criminalization, privacy, and consent (University of Illinois Press, 2015) examines the construction of sexting as a social problem and the responses to it in mass media, law, and education. Sexting Panic won the 2016 National Communication Association Diamond Anniversary Book Award. Dr. Hasinoff's work also appears in Communication and Critical Cultural Studies, New Media & Society, Critical Studies in Media Communication, and Feminist Media Studies. She is currently working on projects on image-based sexual abuse and restorative and transformative justice.

Sarita Schoenebeck:

Sarita Schoenebeck is an Associate Professor in the School of Information at the University of Michigan. In fall 2021 she is a Visiting Professor at Yale Law School and affiliated with the Justice Collaboratory and the Information Society Project. Her research examines social and technical approaches to creating more safe and equitable experiences online. Sarita received her PhD in Human-Centered Computing from Georgia Tech. She is the recipient of the NSF CAREER award, ACM CSCW and UMSI Service awards, and Best Paper and Honorable Mention awards at CHI and CSCW. Her research has been covered multiple times in The New York Times, The Washington Post, NPR, and elsewhere.

Nathan Matias:

Nathan Matias studies digital governance and behavior change in groups and networks shaped by algorithms, designing and organizing citizen science to evaluate digital technologies in the public interest.